



furniturebox



PRODUCT CARE GUIDE

Garden Furniture

IMPORTANT
INFORMATION INSIDE

A handy guide for how to get the best
out of your new garden furniture

www.furniturebox.co.uk

a little bit **ABOUT US**

Launched in 2015 by 17-year-old best friends Monty and Dan, **Furniturebox** has grown to become an award-winning company that's changed the way people shop online for furniture.

We're dedicated to helping people create their dream homes, and that means providing exceptional customer experience and offering beautiful, high-quality, affordable products.

Furniturebox is an online furniture retailer specialising in modern, on trend home furniture which has a designer look whilst also being budget friendly.

Service is important to us with next day delivery when ordering before 8pm, a rating of 4.9 out of 5 on Trustpilot and a 2 year guarantee on all of our products.

What makes us special...



FREE NEXT DAY DELIVERY
ORDER BEFORE 8PM

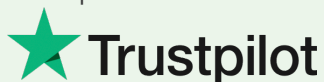


THOUSANDS OF HAPPY CUSTOMERS



2-YEAR GUARANTEE FOR PEACE OF MIND

We're proud of our service and product reviews



4.9/5 stars based on 7,500+ Trustpilot reviews



caring for wooden **OUTDOOR FURNITURE**

All Furniturebox products are rigorously tested, conforming to all UK regulations, and come with a minimum 1 year guarantee (our aluminium frame products have a 2 year guarantee).

You can wash off solid wooden outdoor furniture with a garden hose and some soapy water followed by a good scrubbing. Use a pressure washer to get rid of more stubborn moss. Be careful not to get too close, a powerful hose or pressure washer can cause flaking and splintering of older wood if not careful. Once

clean and dry, you can prolong the life of wooden items by applying a protective oil or stain which will help prevent flaking. Lightly sand the surface first, wipe down to remove dust, and then apply your chosen protective oil or stain in the direction of the wood grain. Keep wooden garden furniture covered when not in use as an added layer of protection against the elements and from falling pollen etc.



Please note: Some garden furniture contains a mix of materials

caring for **RATTAN & POLYWOOD FURNITURE**

Polyrattan and polywood can be left outside due to their robust frame construction and their UV resistant properties. For best protection against the elements, we advise you cover when not in use, especially during winter. Store all cushions indoors in a dry clean environment when not in use.

Should you need to clean the frames, remove any cushions and give the set a good hosing down to remove any surface dirt with warm water that can be gently agitated with a soft brush where necessary. Your furniture should then be thoroughly hose washed down once again with

clean water to remove any remaining residue.

Please never use a high-pressure jet wash or solvent based, abrasive powder, chlorine bleaches or silicone cleaners on these products.

Polywood is durable and practical but is ultimately made of plastic and therefore, in cases of extreme heat, or when glasses can focus sunlight, melting can occur, as this can increase the heat. For this reason, we advise that coasters are always used on polywood surfaces and that you are mindful of any sunlight spots on your tabletops.



Please note: Some garden furniture contains a mix of materials

caring for **CUSHIONS**

We recommend leaving the cushion covers on the fillings for cleaning rather than removing and putting them in a washing machine.

First gently hose down the outer cushion liberally with clean water to remove any surface dirt and grime, then agitate the surfaces using natural soap (not a detergent) followed by a thorough rinse using clean cold water. Once clean, always fully air-dry the cushions before storage or re-use. Never apply heat to the fabric and never put the fabrics in a washing machine or tumble dryer.

Your cushions should always be cleaned and fully air-dried before storage. It is also highly

recommended that to maintain its appearance, the furniture should be protected from all severe weather or strong direct sunlight and stored under cover during winter with the cushions stored in a warm dry building at all times when not in use as these are not weatherproof.



DO NOT USE A WASHING MACHINE, TUMBLER DRYER OR PRESSURE WASHER



caring for METAL FRAMES

Aluminium is a strong and light weight metal with corrosion resistance properties that make it great for outdoor use. Steel is another option for outdoor furniture - avoid letting liquids pool on steel-based surfaces which might cause rust if left unattended for long periods. All our metal products have a powder coated applied finish, which adds an extra layer of protection from the outdoor elements, helping to protect from corrosion and keeping them easy to clean. Powder coated metal pieces should require very little maintenance, other than to gently clean with water and a mild liquid detergent to remove any dirt or surface marks. A soft cloth or sponge should be used to wipe over the surface of the furniture. Do

not use any abrasive cleaning agents or materials, as these could mark the surface. Do not use Scotchbrite or steel-wool products on painted surfaces. Drying excess water with a microfibre cloth will help avoid water spots and create a better-looking finish. Keep metal outdoor sets covered when not in use to help protect from the elements.



Please note: Some garden furniture contains a mix of materials

basic metal CLEANING STEPS

To shine up your metal outdoor furniture, just follow these easy procedures if you've neglected it for a while:

- Remove any loose dust or surface contamination with a hosepipe (we do not recommend pressure washers).
- Gently clean with water and a mild liquid detergent. Do not use any abrasive sponges.
- Once more, you can use a cloth to apply a very thin coat of auto wax to help prevent corrosion and provide a little more shine.
- If required, dry excess water with a microfibre cloth.
- Cover your metal furniture with the cover provided when not in use.



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for more tips & product help



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let's stay
IN TOUCH



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2. Post your snap or video
3. Tag us so we can see (and for a chance to be featured!)



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we're here to help
HOW TO GET IN TOUCH

Furniturebox
Unit 6, Indurent Park Chippenham,
Clanville Way, Chippenham,
SN15 5BD, UK

Telephone: 01747 863 333

Email: sales@furniturebox.co.uk



VISIT SITE
furniturebox.co.uk

