



i'm made from
100% recycled paper!

PRODUCT CARE **HANDBOOK**

for your new garden furniture



furniturebox

www.furniturebox.co.uk

IMPORTANT INFO INSIDE



caring for **RATTAN** **FURNITURE**

All Furniturebox products are subject to rigorous testing, conforming to all UK regulations and come with a 1 year guarantee. To ensure your product continues to function as flawlessly as the day you received it, please read this advice carefully.

Polyrattan can be left outside due to its robust frame construction combined with our UV resistant all weather polyrattan. For best protection against the elements, we advise that you cover when not in use, especially during winter months. All associated cushions should be stored indoors in a dry clean environment when not in use.

From time to time when necessary, to clean the internal frame and all polyrattan of your furniture we recommend firstly, if applicable, removing the cushions from the chairs, followed by a good hosing down to remove any surface dirt and then using warm water that can be gently agitated using a soft brush as and where necessary. Your furniture should then be thoroughly hose washed down once again with clean water to remove any remaining residue.

Please never use a high-pressure jet wash or solvent based, abrasive powder, chlorine bleaches or silicone cleaners on this product.



caring for **CUSHIONS**

We recommend leaving the cushion covers on the fillings for cleaning rather than removing and putting them in a washing machine. First gently hose down the outer cushion liberally with clean water to remove any surface dirt and grime, then agitate the surfaces using natural soap (not a detergent) followed by a thorough rinse using clean cold water. Once clean, always fully air-dry the cushions before storage or re-use. Never apply heat to the fabric and never put the fabrics in a washing machine or tumble dryer.

Your cushions should always be cleaned and fully air-dried before storage. It is also highly recommended that to maintain its appearance, the furniture should be protected from all severe weather or strong direct sunlight and stored under cover during winter with the cushions stored in a warm dry building at all times when not in use as these are not weatherproof.



**DO NOT USE A WASHING
MACHINE, TUMBLER DRYER OR
PRESSURE WASHER**



caring for an **ALUMINIUM FRAME**

Aluminium is a strong and light weight metal with corrosion resistance properties that make it great for outdoor use. Our aluminium products have a powder coated applied finish, which adds an extra layer of protection from the outdoor elements, making it highly resistant to corrosion and easy to clean.

Powder coated aluminium should require very little maintenance, other than to gently clean with water and a mild liquid detergent to remove any dirt or surface marks. A soft cloth or sponge should be used to wipe over the surface of the furniture.

Do not use any abrasive cleaning agents or materials, as these could mark the surface. Do not use Scotchbrite or steel-wool products on painted surfaces.

Drying excess water with a microfibre cloth will help avoid water spots and create a better-looking finish.



basic **CLEANING STEPS**

To shine up your cast aluminium outdoor furniture, just follow these easy procedures if you've neglected it for a while:

- Remove any loose dust or surface contamination with a hosepipe (we do not recommend pressure washers).
- Gently clean with water and a mild liquid detergent. Do not use any abrasive sponges.
- Once more, you can use a cloth to apply a very thin coat of auto wax to help prevent corrosion and provide a little more shine.
- If required, dry excess water with a microfibre cloth.
- Cover your aluminium furniture with the cover provided when not in use.



furniturebox ABOUT US

Launched in 2015 by Monty and Dan at the age of 17, Furniturebox is an expanding online furniture business dedicated to beautiful, quality and affordable products backed up with exceptional customer service. Something that the two founders believe is responsible for the company's fast growth.

OUR VALUES

2015

furniturebox is launched

2016

first year is a success! Uni is definitely off the cards now...

2017

start selling on Tesco Direct. Big milestone!

first member of staff joins the company

2019

Furniturebox now occupies the entire Beaumont Business Centre warehouses!

2020

The team are now 30+ members strong and open offices in Bristol

More to come!



Build Relationships
we work closely with our suppliers



Online Shopping
should be easy, convenient and enjoyable



Value Feedback
it's an opportunity for us to do better



We're Family
we support each other in and outside of work



Little Details
from packaging to delivery, little details count



Inspire Others
working to champion other young entrepreneurs

let's stay in touch



WE **L♥VE** INTERIORS! SHARE
YOURS WITH US ON SOCIAL MEDIA

1. follow us on Instagram
2. post your interior
3. tag us to be featured



@furnitureboxUK



@furniturebox_uk



@furnitureboxuk

WE'RE HERE TO HELP
how to get in touch with us



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